

# Bereavement

In the event of a death or imminent death in your immediate family, you may have to travel at the last minute. Since you may not have time to qualify for an advance-purchase discount, we'd like to help.

Tickets must be purchased by calling any Delta ticketing location. For reservations or pricing, call [Delta Reservation Sales](#). These fares are not available at delta.com.

Visit [Delta Cares™](#) for information on professional services to funeral directors and family members responsible for transporting human remains and personal effects.

## Definition of Immediate Family

Immediate family includes:

- Spouse
- Domestic partner
- Child
- Parent
- Sister
- Brother
- Stepparent
- Stepchild
- Grandparent
- Grandchild
- Aunt
- Uncle
- Niece
- Nephew
- Stepbrother
- Mother-in-law
- Father-in-law
- Son-in-law
- Daughter-in-law
- Brother-in-law
- Sister-in-law
- Stepsister

## Required Documentation

The following information is required so that you can purchase a ticket using discounted Bereavement Fares:

- Passenger's relationship to the deceased
- Name and phone number of funeral home, hospital, or hospice
- Name of doctor (if applicable)

## Terms & Conditions

Purchase Requirements:

Tickets need to be purchased and travel has to start within three days (seven days for International) of the death or imminent death of the immediate family member. Required documentation is subject to verification.

Changes/Standby:

- Changes are permitted including outward destination.
- Refunds are permitted
- Same Day Confirmed booking guidelines apply, but fee does not apply. Reprice will handle.
- Standby is not permitted

SkyMiles Upgrades:

Platinum Medallion® upgrades and North American upgrades are permitted. Mileage upgrades may be used with the exception of award codes D411, D412, D625, D627. To learn more about these codes and about upgrades in general, see [Upgrades](http://www.delta.com/skymiles/about_skymiles/benefits_at_glance/upgrades/index.jsp): [http://www.delta.com/skymiles/about\\_skymiles/benefits\\_at\\_glance/upgrades/index.jsp](http://www.delta.com/skymiles/about_skymiles/benefits_at_glance/upgrades/index.jsp)

Availability and Restrictions:

Note that Bereavement Fares are only available on Delta and Delta Connection® flights. Other lower, more restrictive fares may be available here on delta.com. Other restrictions may apply.